

Information about Vaccines for Eligible Veterans

Subject: Vaccines are available in the community to eligible Veterans

Select Adult Immunizations (vaccines) available at VA are now available at 70,000+ community retail pharmacy locations.

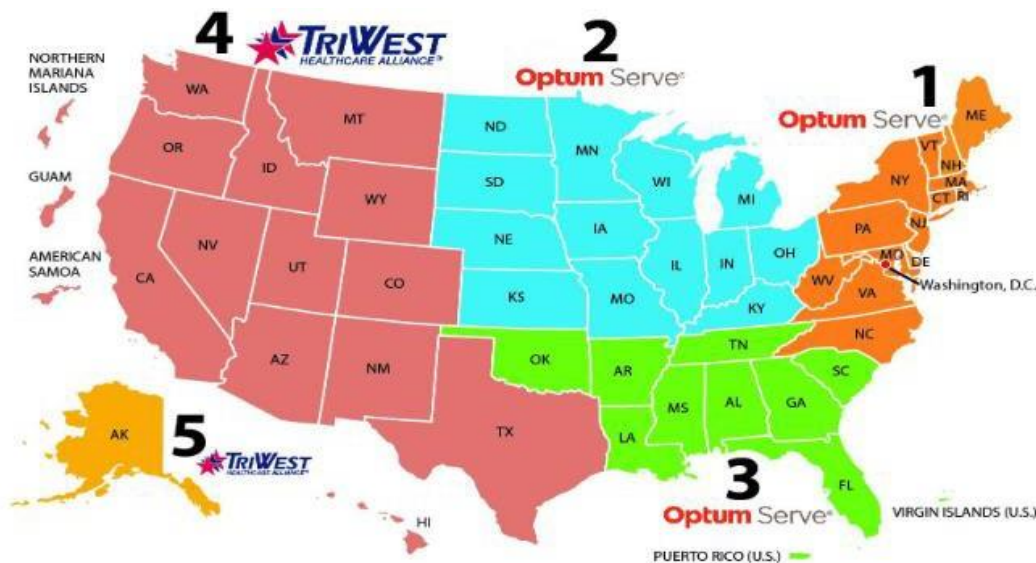
Access to select VA approved vaccines (Tdap, zoster, pneumococcal, and RSV) are available to eligible Veterans at all VA Medical Centers and more than 70,000 in-network community retail pharmacies. VA should be the primary option for Veteran vaccination, however if the VA is not a reasonable option for the Veteran, the Community Care Network retail pharmacies are available.

Flu and COVID-19 vaccines do not follow the process illustrated below and do not require referral or prescription to be administered at an in-network retail pharmacy [National Center for Health Promotion and Disease Prevention Home \(va.gov\)](https://www.va.gov/nchpd/) or visit [www.prevention.va.gov/index.asp\(va.gov\)](https://www.prevention.va.gov/index.asp(va.gov)).

Eligible Veterans with an **existing approved community care referral** are authorized to receive VA approved vaccines (Tdap, zoster, pneumococcal, and RSV) at in-network retail pharmacies **with a prescription**. If a Veteran needs one of the VA approved adult immunizations listed above, community care providers should send a prescription for the vaccine directly to an in-network retail pharmacy to allow for administration.

When a VA provider prescribes the vaccine (Tdap, zoster, pneumococcal, and RSV), only a prescription is required; no Community Care referral is needed. On the next page are the required steps for Veterans.

VA Community Care Network Providers By Region



Optum (Regions 1-3) Process for Veterans

Step 1: Obtain Veteran Pharmacy Preference

- The Veteran's provider establishes that they require a vaccine prescription (Tdap, zoster, pneumococcal, and RSV ONLY), the first step is determining their preferred pharmacy. Veterans can check ([Find VA Locations| Veterans Affairs](#)) or www.va.gov/find-locations/ for participating community pharmacies and communicate preferred pharmacy to their provider. The provider will confirm the Veterans preferred pharmacy is in-network.

Step 2: Provider Submits Prescription

- Your provider will communicate the vaccine prescription to the eligible pharmacy. This can be completed via phone call or fax directly to the pharmacy, or by providing a paper copy of the prescription directly to the Veteran.

Step 3: Veteran Arrives at In-Network Pharmacy

- Provider will give the Optum billing information to the community pharmacy.
- It's also important for Veterans to scan or take a photo of the community provider billing information code (included at the end of this document) to a mobile device or [print](#) and bring the billing information to the vaccine provider.
 - **Pharmacies should not use the Rx Group for Flu/ Covid-19 when billing for Tdap, zoster, pneumococcal and RSV.**
 - **Veterans with an existing active community care referral and prescription from a Community Care provider should use referred care RX Group: Rx3839 for Tdap, zoster, pneumococcal, and RSV.**
 - **Veterans with a prescription from a VA provider should use Rx Group: Rx4136 for Tdap, zoster, pneumococcal, and RSV.**

Step 4: Veteran Receives Vaccine

- Veteran receives covered prescription from an in-network retail pharmacy.

TriWest (Regions 4-5) Process for Veterans

Step 1: Obtain Veteran Pharmacy Preference

- Once a provider establishes that a Veteran requires a vaccine prescription (Tdap, zoster, pneumococcal, and RSV ONLY), the first step is determining their preferred pharmacy. Veterans can check ([Find VA Locations| Veterans Affairs](#)) or www.va.gov/find-locations/ for participating community pharmacies and communicate preferred pharmacy to the provider. The provider will confirm the Veterans preferred pharmacy is in-network.

Step 2: Provider Submits Prescription

- Your provider will communicate the vaccine prescription to the eligible pharmacy. This can be completed via phone call or fax directly to the pharmacy, or by providing a paper copy of the prescription directly to the Veteran.

Step 3: Veteran Arrives at In-Network Pharmacy

- Provider will give the TriWest billing information to the community pharmacy.
- It's also important for Veterans to scan or take a photo of the community provider billing information code (included at the end of this document) to a mobile device or [print](#) and bring the billing information to the vaccine provider.
 - **Pharmacies should not use the Rx Group for Flu/ Covid-19 when billing for Tdap, zoster, pneumococcal and RSV.**
 - **Veterans with an existing active community care referral and prescription from a Community Care provider should use referred care RX Group: VETERAN for Tdap, zoster, pneumococcal, and RSV.**
 - **Veterans with a prescription from a VA provider should use Rx Group: VETERAN for Tdap, zoster, pneumococcal, and RSV.**



Step 4: Veteran Receives Vaccine

- Veteran receives covered prescription from an in-network retail pharmacy.

Resources and Support

- Adult Immunization | [Billing Information](#)
- [Adult Vaccination for Healthcare Professionals Home | CDC](#)
- [Flu Shots - National Center for Health Promotion and Disease Prevention \(va.gov\)](#)
- Questions? Veterans should contact their local VA Medical Center.

Optum (Regions 1-3) Billing Information

 		U.S. Department of Veterans Affairs Veterans Health Administration	CCN Regions 1-3 Payer ID: VACCN
BIN#: 004336	Veteran ID: 10-digit Veteran ID or SSN		
PCN: ADV	Veteran DOB: YYMMDD format		
Rx Group:	24/7 CVS Caremark		
- Referred Care: Rx3839	Pharmacy Help Desk:		
- Urgent Care/VA Provider: Rx4136	800-364-6331		
- Flu Shot or COVID-19 Vaccine: Rx3841			

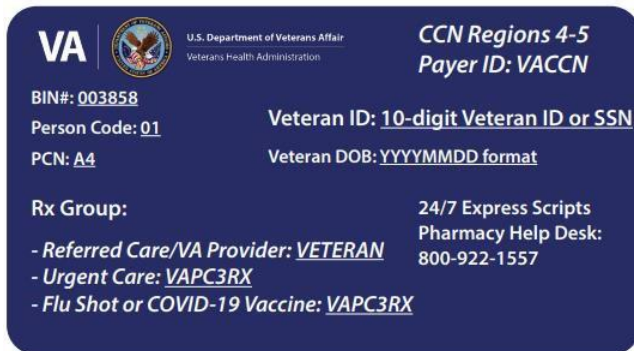
QR Code to Billing Information:



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TriWest (Regions 4-5) Billing Information



VA | U.S. Department of Veterans Affairs
Veterans Health Administration

CCN Regions 4-5
Payer ID: VACCN

BIN#: 003858
Person Code: 01
PCN: A4

Veteran ID: 10-digit Veteran ID or SSN
Veteran DOB: YYYYMMDD format

Rx Group: 24/7 Express Scripts
Pharmacy Help Desk:
800-922-1557

- Referred Care/VA Provider: **VETERAN**
- Urgent Care: **VAPC3RX**
- Flu Shot or COVID-19 Vaccine: **VAPC3RX**

QR Code to Billing Information:



It's also important for Veterans to scan or take a photo of this community provider billing information code to a mobile device or [print](#) and bring this billing information to the vaccine provider.

- **Pharmacies should not use the Rx Group for Flu/ Covid-19 when billing for Tdap, zoster, pneumococcal and RSV.**
- **Veterans with an existing active community care referral and prescription from a Community Care provider should use referred care RX Group: VETERAN for Tdap, zoster, pneumococcal, and RSV.**
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Thank you,

VHA Office of Integrated Care